

3 Day Summer Camps (AT&T / Ford Center)

Frequently Asked Questions

Q: Who are the coaches?

A: The Football Academy coaching staff is comprised of a mixture of former NFL players. All Coaches are USA Football certified and have passed the Dallas Cowboys Background check. The DCC Dance Academy coaching staff are Dallas Cowboys Cheerleaders on the current squad.

Q: What time does my camper need to arrive?

A: We highly recommend arriving at least 20 minutes prior to start of check in for all our events. Please note that all campers will need to be checked-in everyday by their parent or legal guardian. You cannot drop off your child without checking them in!

Q: What time should I pick up my child each day?

A: Please arrive 15 min prior to the end of camp. Each camper will be required to check out with their parent or guardian prior to leaving.

Q: Which preseason game does my campers receive 2 tickets to? When do I pick them up?

A: The Dallas Cowboys preseason schedule is set by the NFL in late April or May and the preseason game which our campers are invited to attend will be determined after that time. We will offer each camper 2 Party Passes to one Dallas Cowboys preseason game at AT&T Stadium. The football campers will be sent to 1 game and the dance campers will be sent to another game. If you have BOTH cheer and football campers please email – twheatley@dallascowboys.net with your situation and we will accommodate if possible. Stay tuned for more information regarding preseason opportunities when you camper arrives at their camp!

Q: Is there any medical/training staff at the camp?

A: We have EMT services on site every day.

Q: What kind of supervision do campers receive?

A: Campers are always escorted by their own coaches to all destinations and activities throughout the day. There are also security guards on site at each camp group location for the entirety of each day of camp.

Q: May I observe my child at Camp?

A: Family and guests are welcome to stay and watch their child participate in the designated observing area at AT&T Stadium & at the Ford Center, but there is no guarantee that you will be able to see your child. We utilize different areas within camp locations, and are not always visible to designated observing areas.

Q: Can my child be assigned to the same teams/groups as his/her friend(s)?

A: Yes. Please discuss special requests on the first day of camp during check-in and we will do our best to accommodate.

Q: Will my child be at a disadvantage if he/she has never played football before?

A: Campers are assigned to groups based on both age & ability. This is an instructional camp

where we emphasize learning the fundamental skills of the sport more than winning or losing. We do our best to ensure every camper is put in a position to succeed.

Q: Will my child be at a disadvantage if he/she has never cheered or danced before?

A: Campers are assigned to groups based on both age & ability. This is an instructional camp where we emphasize learning the fundamental skills of the sport. We do our best to ensure every camper is put in a position to succeed. If you feel your child should be in an older or younger age group based on their skill level, please let us know at check in on the first day.

Q: What does my child need to bring/wear?

A: Football & Dance campers need to come ready to play football, and ready to dance! Football players should wear football cleats or tennis shoes. Dance Academy participants should wear tennis shoes or dance shoes. Cowboys Academy t-shirts will be issued during registration for each participant to wear each day. Make sure your camper has on shorts that will be comfortable to play football or dance in all day. **All 3 day campers need to bring their lunch if the boxed lunch was not purchased at check out, with the exception of the last day of camp, as we have a pizza party provided by Papa Johns!**

Q: Who do we contact with questions or to relay messages to onsite campers?

A: **Football:** Email twheatley@dallascowboys.net. The week of camp call (972) 497-4272.
Cheer: Email DCC@DallasCowboys.net. The week of camp call (972) 497-4366.

Q: May I change my session?

A: You are able to change your session as long as space is available in that session. Please contact us by phone or email with your request.

Q: Can I cancel my registration?

A: Refund of registration (less a non-refundable cancellation fee of 50%) requires receipt of written notice of cancellation no later than 72 hours prior to the start of the first day of the session. Refund of the balance will be processed during the accounting period two weeks after the conclusion of the final camp. Campers who have to leave due to illness or injury will receive a prorated refund based on the number of days missed. No refunds will be given to campers who voluntarily leave camp.

Q: What is provided to drink?

A: Complimentary water is provided and Gatorade.

Q: Should my child bring a water bottle?

A: Paper Gatorade cups will be available all day to the campers. Please encourage the participants to drink plenty of fluids before, during and after camp each day.

Q: When are restroom breaks?

A: We will have access to restrooms throughout the day, but we encourage campers to go to the restroom during scheduled breaks in order to maximize their time on the field.

Q: Do you provide transportation?

A: No, parents/guardians are required to bring their child to camp, check them in and out.

Campers may ride with other campers, as long as the staff is notified and the camper is aware of who is responsible for picking him/her up each day.

Q: Can my child bring electronic games, MP3 players, television, etc.?

A: No. We will not be responsible for lost or stolen items.

Q: Does my child need extra money at camp and where should he keep it?

A: No.

Q: How many campers do you allow each week?

A: The number of participants varies based on location. At every location we work to ensure there is a low player-to-coach ratio.

Q: Am I able to purchase a tour ticket?

A: Yes, voucher may be purchased at checkout in addition to your camp registration. Voucher is only valid for the 2018 calendar year and can only be used during normal tour hours. Special pricing for camps will not be extended to walk ups.

Q: Where do I pick up my voucher?

A: Voucher may be picked up on the first day of camp only. Tour staff will be present at camp check-in to hand out vouchers that have been ordered. Please check your emails for any updates should anything change in regards to pick up location.

Q: Where can I go to get more information on tours?

A: Tour information can be found on the following links for both AT&T and The Star.

ATT: <http://attstadium.com/tours/tours-faq> or 817-892-TOUR

The Star: <https://www.thestarinfrisco.com/tours/tours-faq> or 972-497-4720